

EMDEE™ DIGITRONICS PVT LTD.  
[ISO 9001 : 2008 and ISO 27001:2013 MSME]  
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Kolkata – 700 048.  
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Ref:-EDPL/BT Printer/16-'17/1

Date: 25<sup>th</sup> November 2016.

Sub: Expression of Interest

We will be requiring bulk quantities of 3 Inch Portable Thermal Graphic Bluetooth Printers for the Spot Billing Project of WBSEDCL which will continue maximum for Five Years.

**Specifications for thermal graphic blue tooth printer \_**

Connectivity --- USB,Blue Tooth, Wlan [Optional]  
Technology --- Thermal  
Paper Width -- 76 mm to 80 mm  
Alignment -- AUTO Alignment  
Print Width -- 72 mm  
Resolution -- 8 dots /mm  
Firmware -- Upgradable with Multi Character Set Support.

**Competitive Price**, covering the following points, for supplying the above Printers may please be forwarded to the undersigned **within 30<sup>th</sup> of November 2016 by 4 p.m.**

**Points to be included in the quote:-**

1. On site Warranty for Three years from the date of delivery.
2. AMC proposal for two consecutive years after expiry of the Warranty Period.
3. Dedicated Reserve Spares of at least 5% to be kept during the entire Project Period.
4. Prices of the Battery if procured and life of such Batteries.
5. Please elaborate After Sale Service Mechanism.
6. Office in Kolkata with detail address, Phone no. and name of the Centre In charge.
7. Deployment of Service Engineers at the Five Zonal Offices, namely Midnapore, Berhampur, Siliguri, Kolkata and Burdwan with their contact details..
8. Basic Training of Printers Handling and Maintenance to our selected staff.
9. Performance Bank Guarantee @ 10% for 3 years with provision of further extension of another 2 Years.

Thanking you,  
For Emdee Digitronics Pvt. Ltd.  
N K Mukherjee  
[Head –P&A]